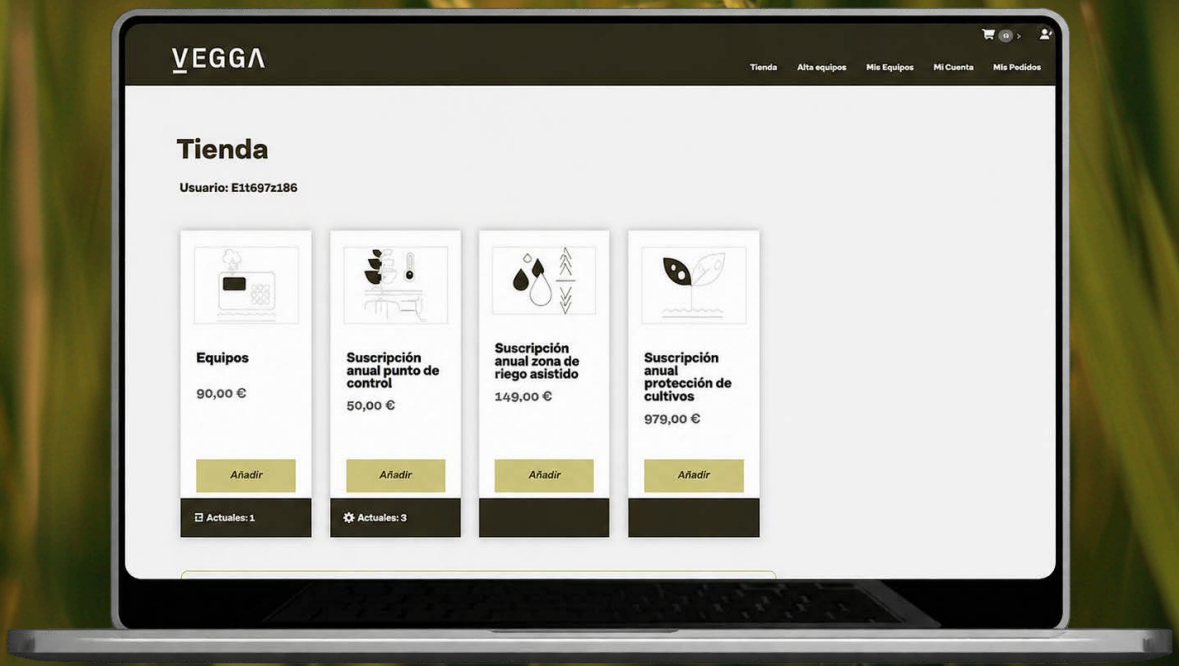
MANUAL DE USO
E-COMMERCE



VEGGA

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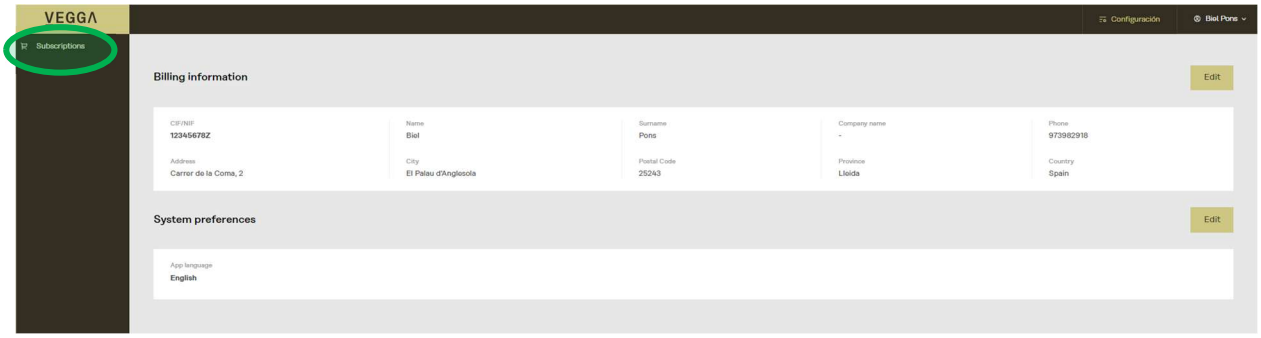
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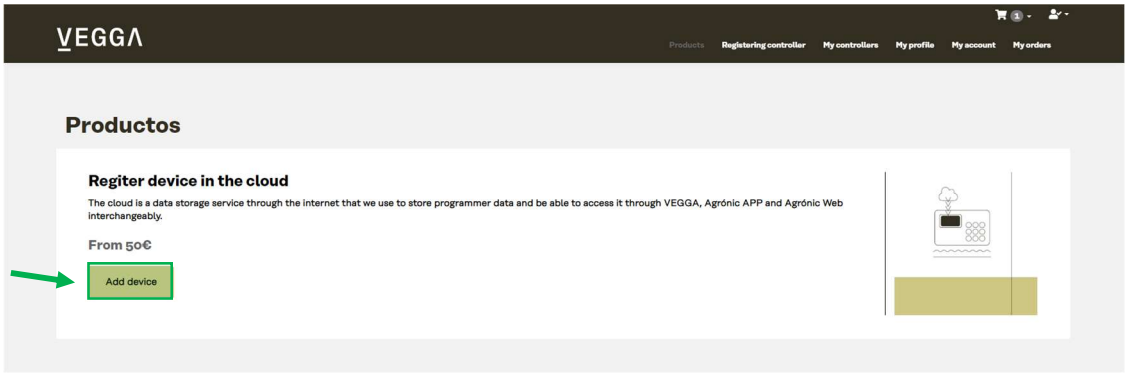
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1. How to register a new device to the cloud?

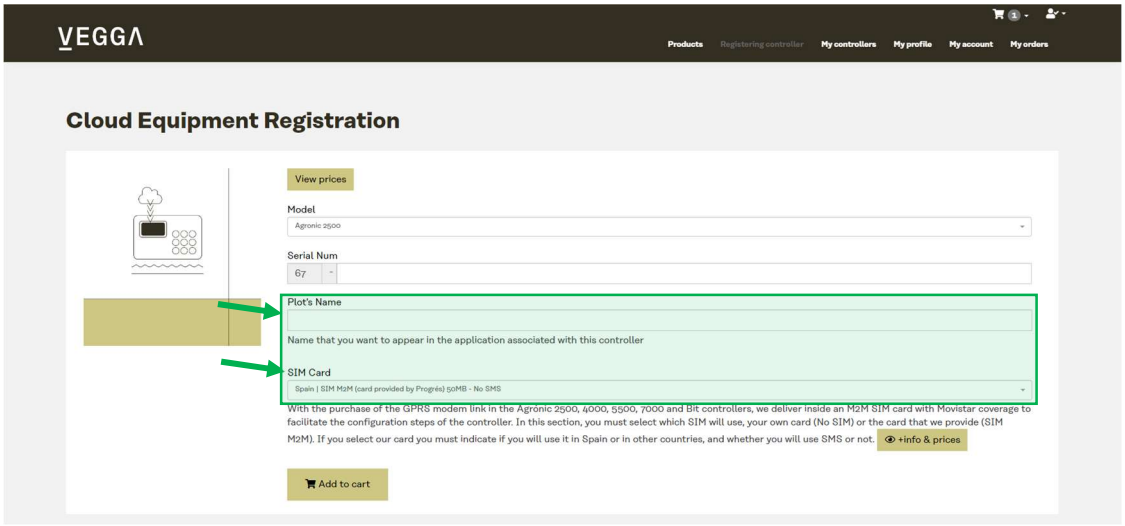
At first, you should go to “Subscriptions”, at the top left of the screen:



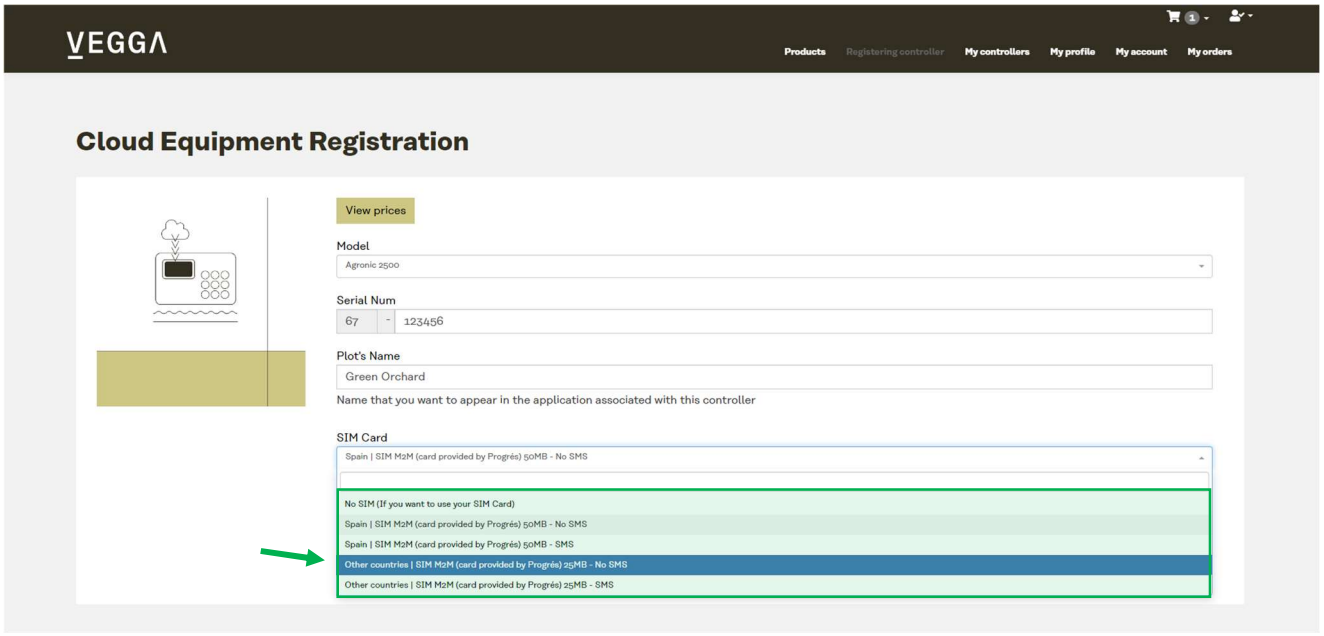
To select “add device”:



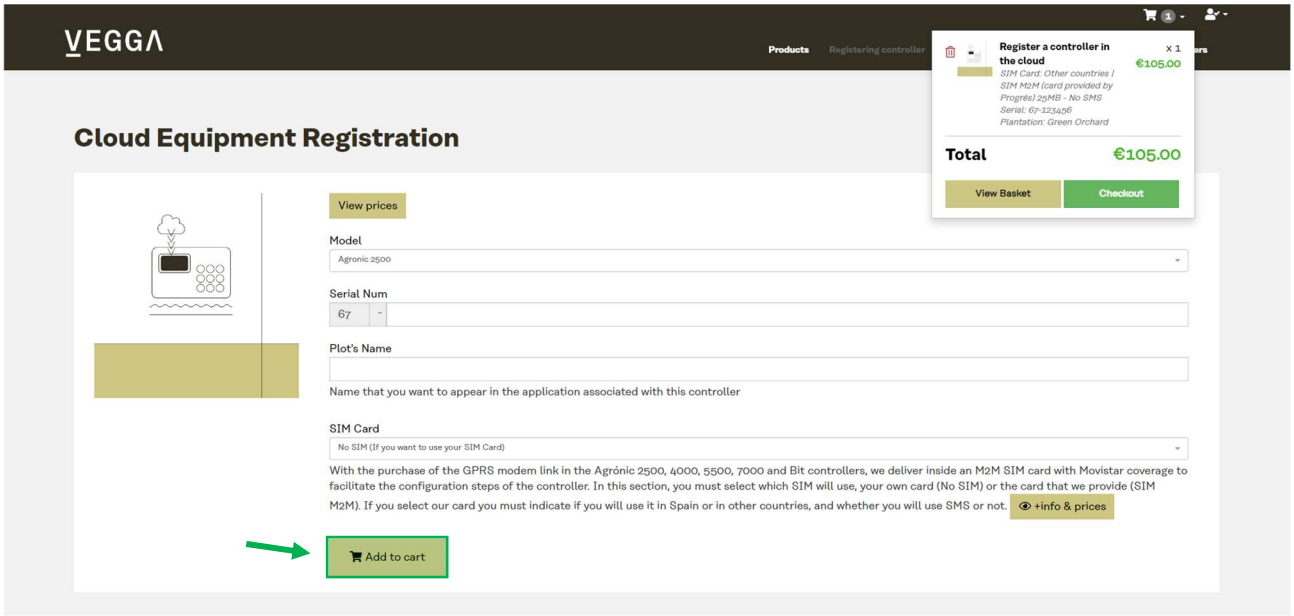
And on this screen, you should enter “serial number” and “farm name”:



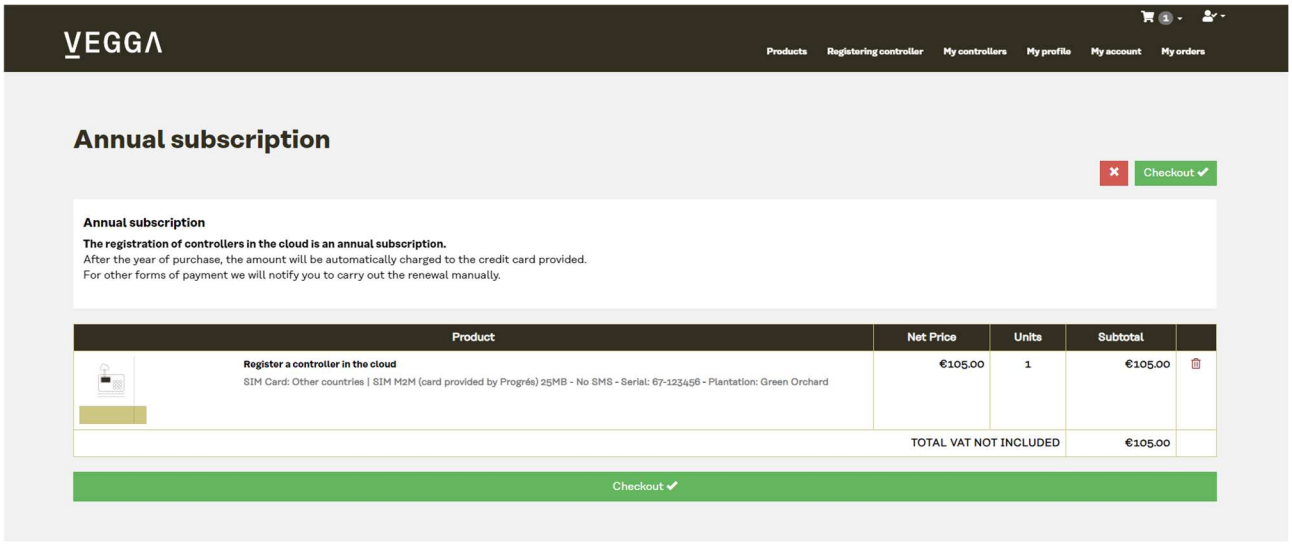
Next, you should select SIM card Other countries if you need it:



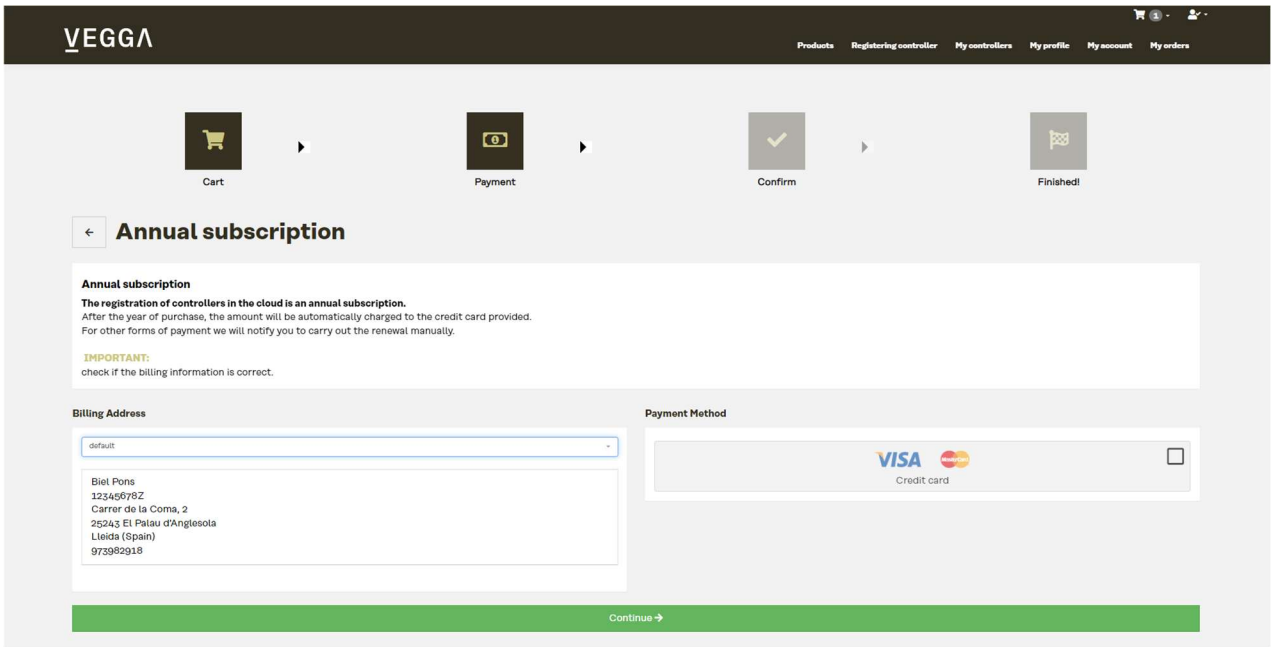
The next step is “Add to card” to upload the order to the shopping cart:



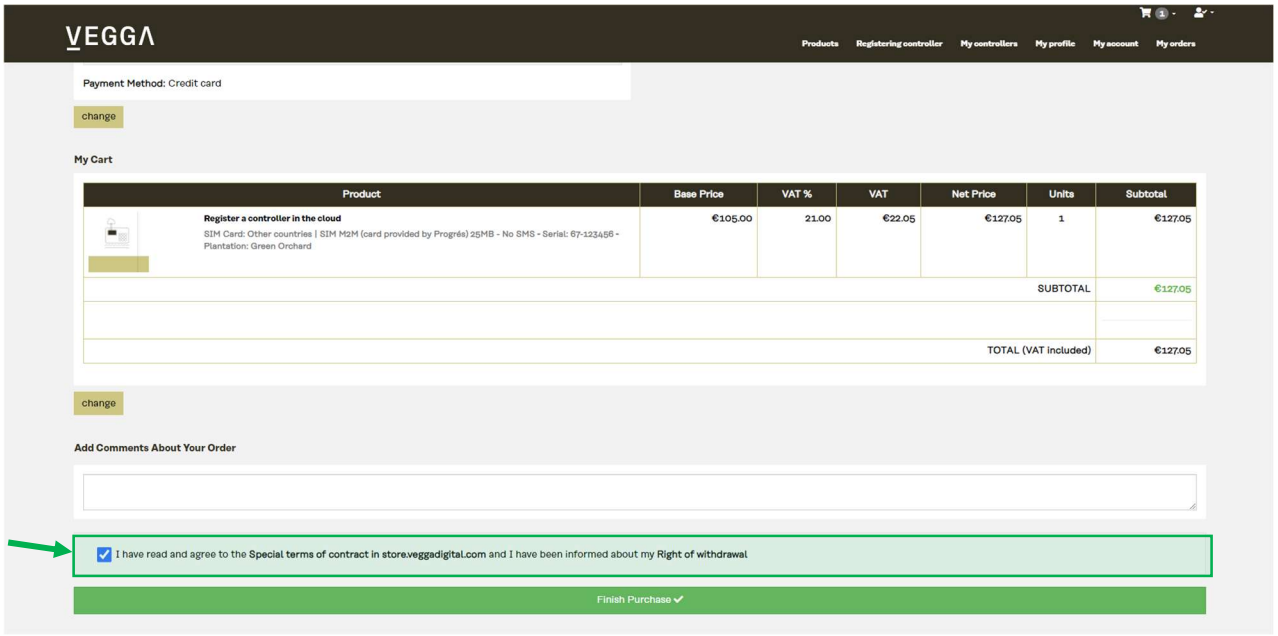
Then, you can continue adding devices from this screen or going to the cart to continue with purchasing process:



If you continue with the purchase, you must first verify the billing address and the payment method:

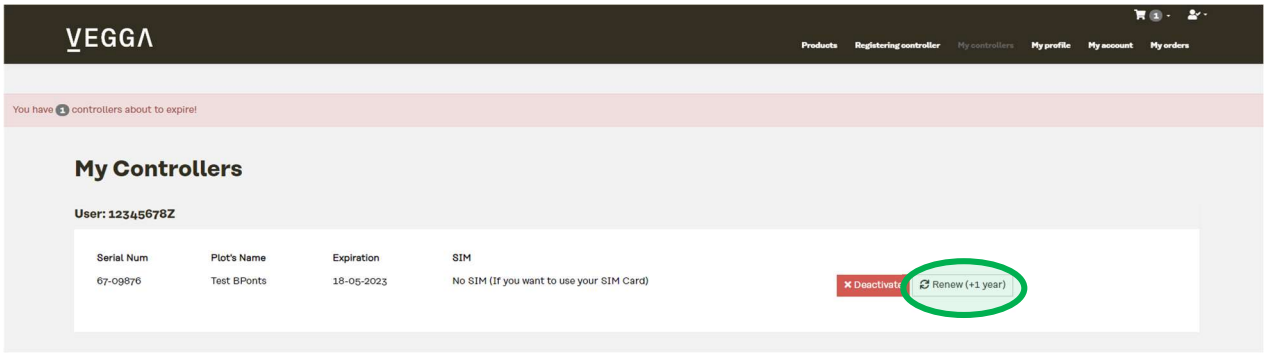


Before continuing, check that the purchase is correct, and to accept terms and conditions:



2. How to renew a device?

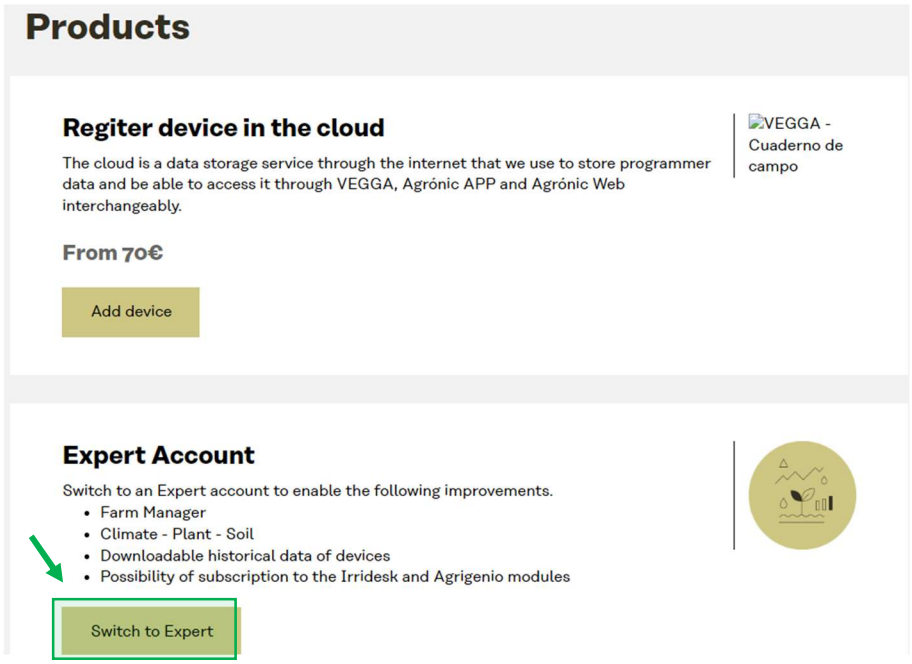
From the "My devices" section you will find a button to renew the device for one year, if there are several devices to be renewed, you can renew them in the same order. You can also click on the sentence ¡You have x devices about to expire!:



As soon as you select "Renew (+1 year)", you should continue with the purchase process explained above. Be careful not to select the "**deactivated**" button because the equipment will disappear from the "my equipment" section.

3. How to change the profile from Standard to Expert?

From the section “My profile”, you should select Expert count at the first line “Profile”.



Once inside, you will need to select "add to cart", where it will be placed in the shopping cart:



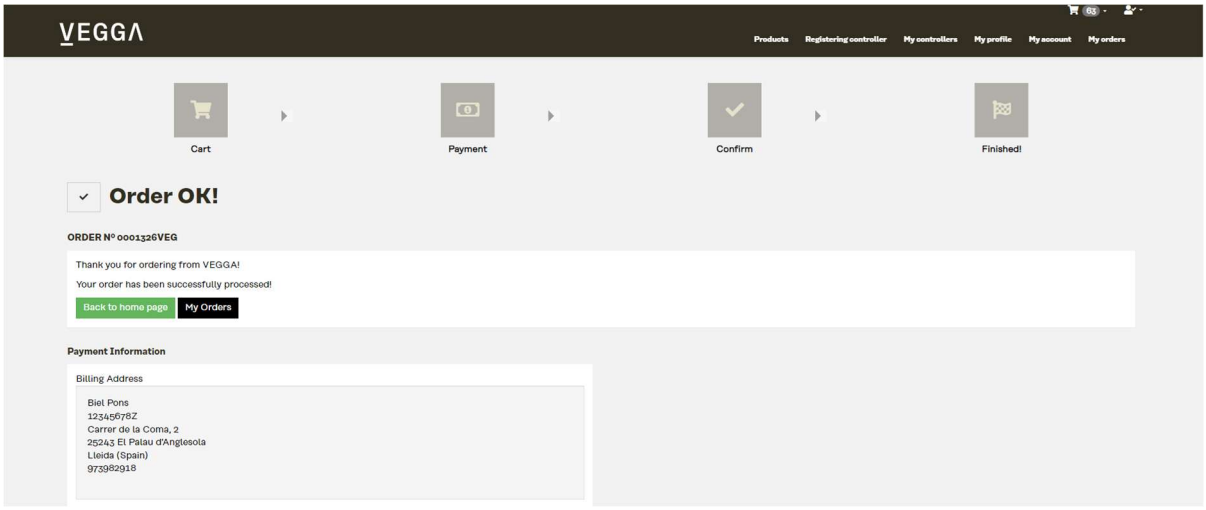
We would like to inform you that you can also add additional farms or hectares on the farm of your choice.

The amount will be charged once a year, as it is an annual subscription.

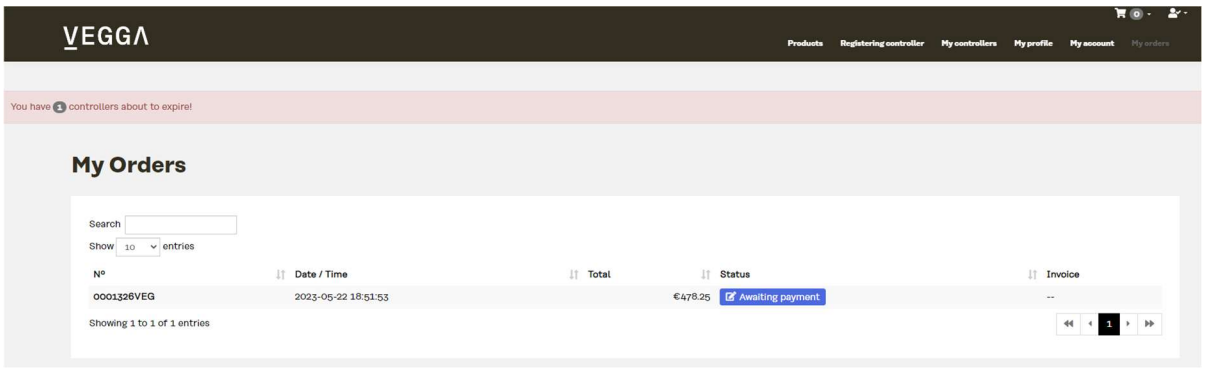
When you make this change to Expert you will be charged 20€/equipment in addition to the subscription fee.

4. How to check my orders with VEGGA?

When you finish the process of purchase, you will receive a notification like the one you see below, indicating that your order has been successful:

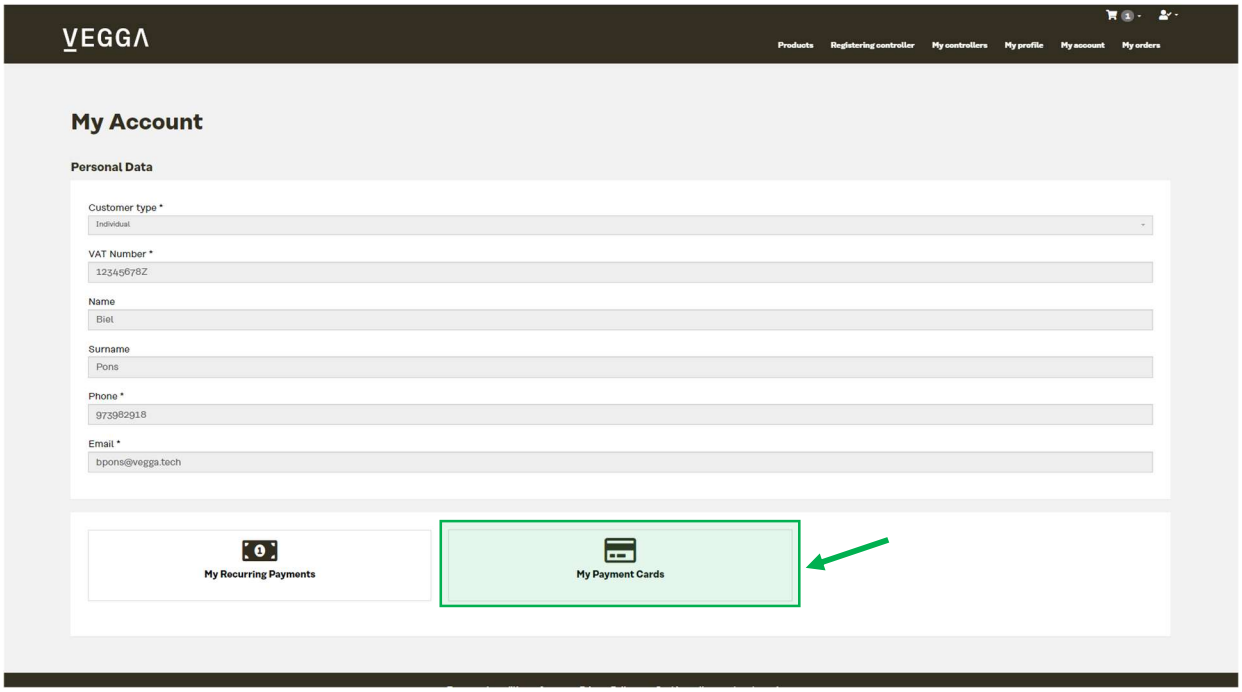


In addition, you can check the status of your orders in the "My orders" section, as well as download the invoices once placed from there.



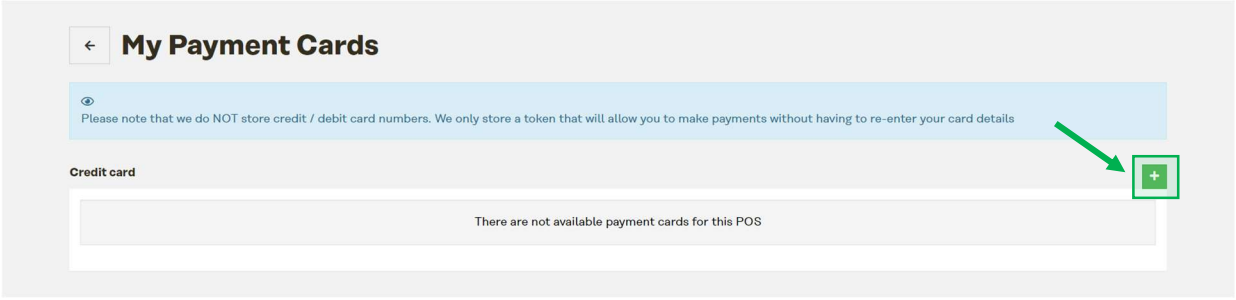
5. How to change my credit card?

To change your credit card in VEGGA, you must go to the "My Account" section and select "My Payment Cards" at the bottom.

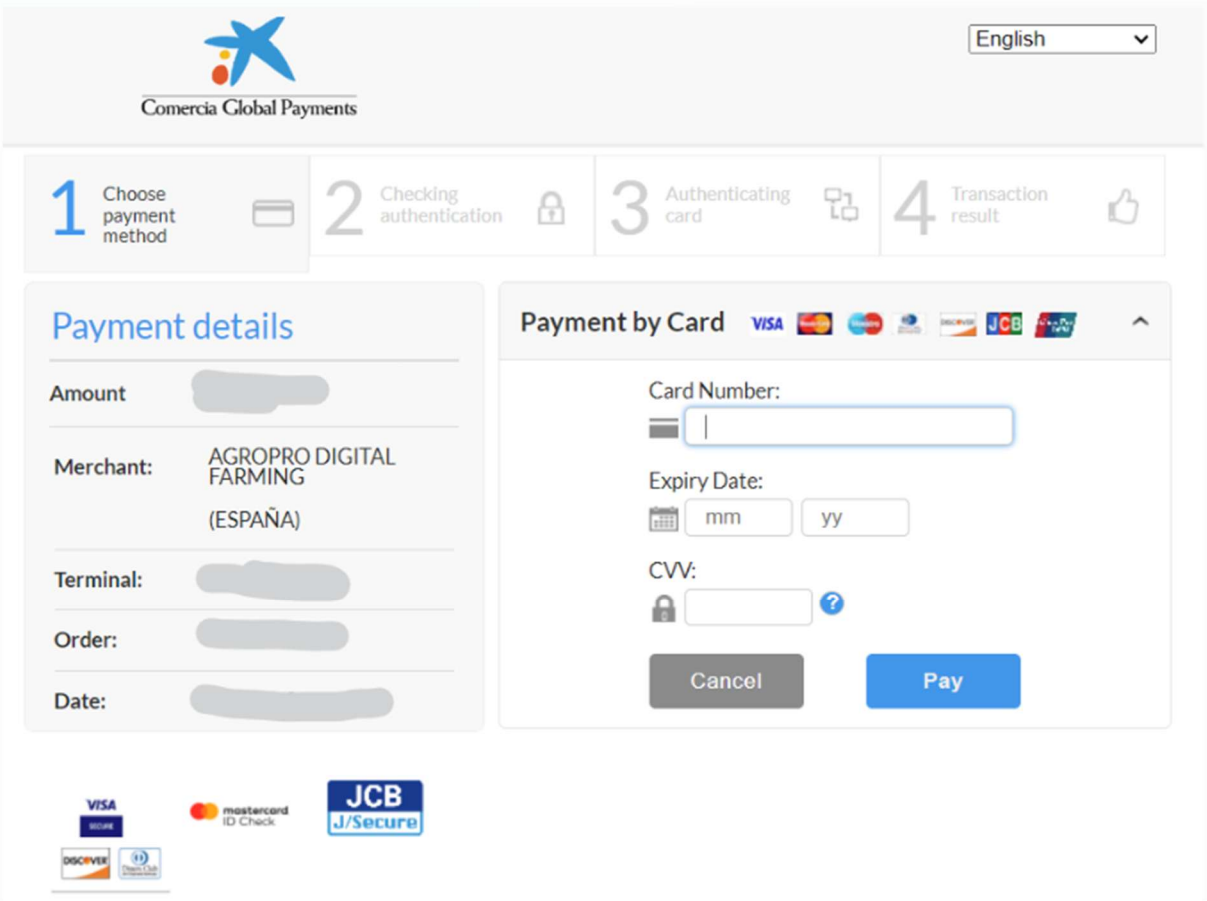


In this section you can delete or add the cards you want to be charged for your order. Remember that we do not store your card number. Please check before your subscription is automatically renewed that the card is the correct one to be charged.

In this screen, you can click on the green "+" symbol to add your card:



Another screen will open where you will have to fill in the information requested from your card:



You will have to log into your bank's mobile application to authorize that the card you have entered is yours. You will then be able to place the order with that card from our platform.

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